



## **CRUCIAL CONVERSATIONS**

### **TOOLS FOR TALKING**

### **WHEN STAKES ARE HIGH**

*Has anyone at work ever become upset and started to lecture or even verbally attack you, and all you could think was, "Now what do I say, and how do I make sure I don't make things worse?"*

*Do you want to build better relationships with the people you work with?*

## **TWO OPPORTUNITIES**

**Register for October 5th-  
8th, 2020**

**Register for November  
16th-19th, 2020**

This 16-hour course will run from 1:00 PM to 5:00 PM on each day. You must be present each day to obtain your Crucial Conversations certificate.

The \$300 workshop fee can be processed using an internal transfer.  
Contact Donnie for more information.



**RSVP by September 15th, 2020**

## **Your Certified Trainers**

**Donnie Watkins**

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Participants will receive a dean's recognition of participation, and a certificate in the crucial conversation skills by Vital Smarts after completing the course.

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