

1. Workday will not let me submit the evaluation. Why is this happening?

- a. Please review each section. You will want to make sure that each Major Responsibility has a rating, weight, and comment. In addition, each Competency must have a rating and comment. If the employee has an overall Exceptional, Successful or Needs Improvement, the Overall Evaluation section will need a comment as well.

2. Why the employee’s Annual Evaluation blank or their information is incorrect?

- a. The information provided in the Planning Session or Mid-Year Review is transferred to the Annual Evaluation. If you did not complete a Planning Session or a Mid-Year Review for your employee, the Annual Evaluation will be blank
- b. In order to correct this evaluation, you will need to edit the Major Responsibilities. Please refer to the Manager Annual Evaluation job aid for step-by-step instructions.

3. I had the Annual Evaluation Conversation with my employee and clicked Submit. Why does my employee’s Annual Evaluation show still “In Progress” but there is nothing in my Workday inbox?

- a. After you meet with your employee and click submit, the Annual Evaluation routes to your employee for their approval. Your employee will receive a task in their Workday inbox to acknowledge the conversation was held. Once your employee submits this task, you will receive a notification in Workday that the Evaluation is completed.

4. Why am I receiving this error for my employee’s Major Responsibilities section?

Errors

1. **Error**

The sum of all weights for Major Responsibilities must equal 100. Current total is 70.

- a. The sum of the Major Responsibilities must equal 100%. This sum is calculated by the percentage entered for each Major Responsibility.
- b. While the Major Responsibilities section accounts for 60% of the overall Annual Evaluation. The sum of the Major Responsibilities must equal 100%.

5. I have been attempting to complete my employee’s evaluation, but it appears it is not accessible.

- a. If you encounter this issue, please reach out to the Performance Management team at hmp@lsu.edu.

6. Why am I receiving any of the following errors?

Errors

1. **Comment**

The field Comment is required and must have a value.

2. **Error**

The field Comment is required and must have a value - Overall Evaluation Rating

- a. A Comment is required in the overall comment section of the Major Responsibilities, Competencies, and Overall Evaluation Rating.