

A Notice to the LSU Community Regarding a Stolen Laptop

LSU takes seriously the privacy and security of the information entrusted to us. Regrettably, this notice is to inform you of an incident involving some of that information.

This fall, we learned a university-owned laptop was stolen from an LSU employee. We immediately contacted law enforcement and began an investigation, which involved hiring a third-party forensic firm to analyze the data that may have been contained on the laptop. The firm concluded the laptop may have contained some individuals' full names, Social Security numbers, and/or driver's license numbers. The laptop may also have contained the names and credit card information for a very small number of individuals.

We have no indication any information has been misused. However, we began mailing letters to affected individuals on December 18, 2017, and are offering free credit monitoring to them. We have also established a dedicated call center to answer any questions our community members may have. If you believe you are affected but do not receive a letter by January 5, 2018, please call 1-888-829-6561 (toll free) between 8:00 am and 8:00 pm Central Time, Monday through Friday or between 10:00 am and 7:00 pm Central Time Saturday and Sunday.

We regret any inconvenience or concern this incident may cause our community. To help prevent something like this from happening in the future, we are moving toward encrypting all university-owned mobile devices and re-enforcing our policies regarding protecting devices with sensitive information.